

# RMX 1000 V1.1.1 and SE 200 V3.0.2/CMA Server V4.0 Integration User Guide



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> Catalog No. 3150-16966-001 Version 1.1.1

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## Introduction

SE 200 V3.0.2/CMA V4.0 can be used to manage RMX 1000 V1.1.1, include device management, conference scheduling, and conference management.

This guide mainly takes detailed explanation about how SE 200 V3.0.2/CMA V4.0 integrated manages RMX 1000.

The specific contents are as follows:

- Manage Device
- Schedule conference
- Manage conference:
- Change layout
- Extend conference
- Add participant
- Connect/disconnect participant
- Remove participant
- Mute/unmute participant
- Terminate conference

## **Manage Device**

## **Add Device**

1 Click Device | Admin/Monitor View, See the following drawing:

				2					200	
Conference	Device	Syste	em Mana	gement S	ystern Setup					
ommands	Admin/1	Ionitor	View	lonitor Viev	v					
evice Navigatio	Provisio	n View	4	Select Filt	er 🛛 🔻					
Admin/Monitor	Softupd	ate Vie	w	atus	Name 🔺	Туре	IP Address	Alias	Site	1
Provision View				0	172.21.100.3	Other	172.21.100.3	0618	Internet/\	
Softupdate View		- 11		0	224	Other	172.21.103.224	224	Internet/\	, p
Add Device		- 11		0	244k60	ViewStation	172.21.103.244	6789	Internet/\	
Refresh Device	List	- 11		0	32K60	Other	172.21.103.32	5678	Internet/\	
elected Device				0	89087	Other	172.21.103.39	22332	Internet/\	
View Device Det	taile	- 11		0	K60166	Other	172.21.103.166	103166	Internet/\	
	lans	- 11		0	K60v2B	Other	172.21.103.167	103167	Internet/\	
Manage Device		- 11		0	liling	PVX	172.21.100.128	100128	Internet/\	
Send Message		- 11		0	liu	PVX	172.21.103.240	1878	Internet/\	
Clear Help		- 11		ø 🗉	ma.shuo	PVX	172.21.103.155	4374	Internet/\	
Reboot Device				0	MGC25	GW/MCU	172.21.103.201	115	Internet/\	
Edit Device				ø 🗉	Mm	ViewStation	172.21.103.54	125773	Internet/\	
🔲 Delete Devic	e			0	OpenH323 Answe	Other	172.21.103.242	OpenH323	Internet/\	
				0	Pctc Hdx 9000	HD-Series	172.21.101.103	1011	Internet/\	

2 Click Add Device listed in Commands | Device Navigation, there will pop-up Add New Device page.

Set information as follows:

- a. Select Device Type to RMX,
- b. Set IP Address to a valid IP of RMX 1000 device,
- c. Set Admin ID to a valid username of the RMX 1000 device,
- d. Set Password to a valid password of the RMX 1000 device,



**3** Click **Find Device**, RMX 1000 device will be found, and system will pop-up a **Device Found** message.

Add New Device			×
	Device Type:	RMX	
		RMA	
Find Device on Network	IP Address:	172.21.105.44	
Identification	Admin ID:	POLYCOM	
Addresses			
Capabilities	Password:	****	
MCU Services			ind Device N
MCU Resources			
Device			
Device f	ound. You may n	ow edit the device properties.	
	(	Ok	
	Add	Cancel	Help

- 4 Click OK.
- 5 Click Identification; set System Name to a valid value. Here we set to

#### RMX1000.

See the following drawing:

Add New Device		X
	Device Type:	RMX
Find Device on Network	IP Address:	172.21.105.44
Identification	System Name:	RMX1000
Addresses Capabilities	Description:	
MCU Services	Site:	Internet/VPN
MCU Resources	Serial Number:	
	Software Version:	
	HTTP URL:	
	HTTP Port:	80
	Add Cancel	Help

6 Click Add, Add New Device command will submit, and if no error message pop-up, means the RMX 1000 device is added successfully.

## **View Device status**

- 1 Click Admin/Monitor View, select Filter to Type, and select another drop-down box behind Filter to RMX, device named RMX1000 lists in the device list.
- **2** View **Status** of RMX1000 in the list.

Conference Device	_	anagement In /Honitor Vi	System Setup			_	_	_	Settings Device Details	Develoads Log Ovt
Device Navigation	Filte	Type	•	RMX	•				- Device Summary	
Admin/Monitor View		Status	Name	. Туре	IP Address	Alias Sit	e 0	wner	Namei	RMX1000
Provision View		0 🗉	RMX1000	RMX	172.21.105.44	Int	ernet/v		Type:	RMX
Softupdate View		ØE	RM0647	RMX	172.21.100.47	Int	ernet/v		1P Address:	172.21.105.44
Add Device									ISDN Video Number:	
Refresh Device List									Site: Software Version:	Internet/VPN
elected Device									Serial Number:	
View Device Details									Available to Schedule: Honitoring Level:	Yez Standard
Manage Device									Policy Group:	
Clear Help									Supported Protocols:	
									Capabilities Enabled: Alias (type):	MCU Gateway RMX1000 (H323ID)
Edit Device									T Device Status	(()))))
Delete Device									Gatekeeper Registratio	m: 🖊

**3** Select RMX1000 in the list, and view **Device Summary**, device details is same as user set.

Also user can click View Device Details to view the device details.

## **Edit Device detail**

**1** Select RMX1000 in the device list, then click **Edit Device**, **Edit Device** page will pop-up, user can edit the device details.

See the following drawing:

dit Device		
dit Device	Device Type:	RMX I V
IP Address and Password	IP Address:	172.21.105.44
Identification	Admin ID:	POLYCOM
Addresses		
Capabilities	Password:	*****
MCU Services		Find Device
MCU Resources		
	Update 🗌	Cancel Help

2 Click Update, Edit Device command will submit.

### **Delete Device**

Select RMX1000 in device list, set the checkbox to SELECTED. And then click **Delete Device**.

**Confirm Delete** message will pop-up, user can click **Yes** to confirm delete the device in SE 200 V3.0.2/CMA V4.0, or click **No** to cancel the delete operation.

<b>Confirm Delete</b>		×
Delete the Selec	ted De	vices?
Ves	No	

## Schedule conference

## Create a template

Create a template with the same RMX Profile Name in RMX1000 device

1 Click System Management | Conference Setup | Conference Templates, see the following drawing:

Conference Device	System Management	Sys	stem Setup		
mmands ivigation	Dashboard Database Backup File	s			
Dashboard	Conference Setup	►	Conference	e Templates	Ν
Conference Templates	Directory Setup	•	Conference	e Settings	45
Conference Settings	Profiles/Policies Reports	•			

- 2 New information and new command will display in the page. Click Add
- **3** Set Add Conference Template information:
  - a. Set General Info page:
  - b. Set Name to a valid value. Here we set Name to rmx1000\_hml.See the following drawing:

Fdit Conference	Template		1	×
	Name	rm×1000_hml		
General Info	Description			
Video Settings				
MCU Settings				
Conf Settings				
	Template Avail Fo	or:		
				Administrator
			lacksquare	Scheduler
				Operator
		Ok Cancel		Help

c. Set MCU Settings page:

Set **Supported MCUs** | **RMX** to SELECTED;

Set **RMX Profile Name** to a profile which exists in the profile list of the RMX 1000 device. See the following drawing:

Add Conference	Template		X
43	Supported MCUs	MGC MRX	
General Info	RMX Profile Name	default_profile	
Video Settings	Always Use MCU		
MCU Settings			
Conf Settings			
		Ok Cancel	Help

## Create a conference

1 Click Conference | Add Conference,

See the following drawing:

	Conference	Device	Sy	stem Management System Setup
Co	Schedule C	onf. View		Monitor Conf. View
Ni	Monitor Cor	f. View		Filter (and all all all all all all all all all al
	Add Confer	ence N		Filter Ongoing Plus V None selected
	Marilan Card	1 m	-	Status Type Conference Name Start T

2 Add Conference page will display, and set following information:

Set Conference Name to a valid value; here we set to admin - testconf.

Set Start Time;

Set Duration or End Time;

User can set Recurrence for schedule a recurrent conference;

Add at least two video resources or participants in a video conference. Three methods to add resources or participants into conference: **Search For Rooms at Site**; use **Add Participants**; use **Add Guest**;

Select a valid template; here we select template named rmx1000\_hml which has same profile in RMX1000 device.

#### Click Schedule;

See the following drawing:

dd Conference									
Conference Name:	edmin - testconf				Cancel	Schedule			
lect Conference Dates	and Settings								
Start Date: Wednes	day, April 23, 2008 🛛 📓	Start Time:	Nev	Duration: 1:0	2	c	onference Type		
End Date: Wednes	day, April 23, 2008	End Time:		Rec	urrence		Video 😳 Audio Only		
Lecturer: No Lectu	unar V	Video Chairperson:	No Chair				rmx1000_hml +		
Conference Password							Edit Conference Settings		
earch for Participants a		-	16						
ast Name:	First Name:		Add Participat	As .					
earch for Rooms at Site	My Region:Primary Site   •		Add Guest						
	d Rooms								
elected Participants an								••	
	Call Info		4:00PM 5:00PM	6:00PM 7:00PM	8.00PM 1	9:00PM 10:00PM 11:	00PM 12:00AM 1:00AM		
Jser Name	Call Info QA DS	Wed Apr 23	4:00PM 5:00PM	6100PM 7100PM	BIOOPM	9.00PM 10:00PM 11:			dit Delete
Jser Name Idmin			4:00PM 5:00PM	6100PM 7100PM	8-00PM	9:00PM 10:00PM 11:		nd Apr 23	dit Delete dit Delete
alested Participantsion Jser Name Idmin JiewStation	QA B5		4:00PM 5:00PM	6:00PM 7:00PM	8:00PM	9-00PM 10-00PM 11-		nd Apr 23	

- **3** Conference Email Notification page will display.
- **4** And then user can click **Skip Email**, Email send will cancel; click **Send**, a Conference successfully scheduled email will be sent to participants in conference.

	nference	Device	System Management	System Setup	
Confere	ence Ema	ail Notifica	tion		
					Conference successfully scheduled
The fo	llowing e	mail mes	age will be sent to cor	ference narticina	ants
			age will be sent to cor	nerence paracipa	ants.
To:	11@poly	com.com;			
CC:					
BCC:					
		1min - tes Assword: 4	tconf Scheduled. 003.		
	,				
			day, April 23, 2008 N		).
	date/tim ion: 1:00		day, April 23, 2008	(GMT+-Shours).	
	Video.				
Recurr	ing: No.				
Resour	ces sche	eduled:			
			~~~~~		
			evice   Identification		
1~			*****   *************		
Enter	additiona	al notes to	include in the email:		
					Skip Email Send
5 (	Confe	erence	created success	sfully.	

# 4

## Manage conference

- 1 Click Monitor Conf. View, select Filter.
- 2 Conferences corresponding to Filter which user selected list in Monitor Conf. View list.
- 3 Select one conference, and click Manage; Here we select admin-testconf;
- 4 Click Manage Conference or Manage.

See the following drawing:

ommands	Monitor	Conf. Viev				
lavigation						
Schedule Conf. View	Filter	Ongoing Plu	s 🔻 None selec	ted 🔻		
Monitor Conf. View	Status	Туре	Conference Name	Start Time 🔺	Owner	Actions
Refresh View	4 -	୍ଦ୍ର	PCTC QA HDX9000-Extern	2008-04-24 10:04AM (GMT	N/A	Manage
Add Conference	4	ŝ	admin-testconf	2008-04-24 06:08PM (GMT	N/A	Manage
ctive Conference						
Manage Conference 🛛 🔀						
Terminate Conference						

**5** Page will change to **Manage Conference – admin-testconf** with new Commands:

Active Conference | Terminate Conference; Extend Conference; Change Layout; Add Participant.

#### Selected Participant.

Commands	Manage C	onferenc	e admin-testcon		_				
Navigation				Part	icipants				
Schedule Conf. View	Status	Туре	Name	Device	Access	Mute	Address	Bit Rate	Dial Mo
Monitor Conf. View	4UP	୍	4		H323	<u>0</u> .	172.21.100.39	0 kbps	4
Add Conference	- CP	Q.	172.21.100.40		H323	φ.	172.21.100.40	768 kbp	- 4
Active Conference									
Manage Conference									
Terminate Conference									
Extend Conference									
Change Layout	onference								
Add Participant	onterence								
Add Room									
Selected Participant									
Connect Participant									
Remove Participant									

## **Change Layout**

Click **Change Layout**, **Choose Video Mode** page will pop-up. User can change conference layout in the page, and Click **OK** to submit.

See the following drawing:

ommands	Manage C	onferenc	e admin-testcon	f			
avigation				Part	icipants		
Schedule Conf. View	Status	Туре	Name	Device	Access	Mute	Address
Monitor Conf. View	41D=	\$	4		H323	ŷ.	172.21.10
Add Conference	ар-	\$	172.21.100.40		H323	ų.	172.21.10
ctive Conference							
Manage Conference				Choo	ise Video M	ode	
Terminate Conference					Continuous		Modes
Extend Conference					Auto	matic Layout	
Change Layout						· ·	
Add Participant							
Add Room				0	0 0	0 0	0 0
elected Participant							
Connect Participant				0	$\circ$	$\odot$	0 0
Remove Participant				0000			
Komoro randopane				0	$\bigcirc$ $\bigcirc$	$\bigcirc$ $\bigcirc$	$\circ$ $\circ$
					0000		
					0	0 0	

## **Extend Conference**

- 1 Click Extend Conference, and then select Extend Conference Time, click Update.
- **2** View **Conference Details**, **Duration** and **End Data/Time** will auto update.



			Conference Detail	5
		N	🔻 admin-testconf	5
ss	Bit Rate	Dial Mode	Owner:	N/A
.100.39	0 khoc	12	Start Date/Time:	2008-04-24 06:08PM (GMT+8)
100.35	0 KDPS		Duration:	2:00
100.40	768 kbp	4	End Date/Time:	2008-04-24 08:08PM (GMT+8)
			Type:	Audio-Video
			Status:	Active
			Recurring:	No
			Connection:	Multipoint
			Bit Rate:	384 kbps
			Schedule ID:	
			Conf Monitoring ID:	13486
			Video Layout:	Continuous Presence
			Video Format:	auto
2			Video Protocol:	auto
			Audio Algorithm:	Auto
		_	Conference Feature	atures
			🔻 Bridge (MCU) F	eatures
			MCU Name:	RMX1000
			Numeric ID:	11055
			Entry Queue Access	Yes
			Meet Me per Conf:	No
			Conference on Port:	No
			Message Service Typ	e: None
3			Message Service Nar	ne: N/A

## Manage participant

### Add participant

1 Click Add Participant, Add Participants page will pop-up.

See the following drawing:

Conference Device	System Manag	ement	System	Setup						
Commands	Manage 0	onferenc	e ad	min-testconf						
Navigation					Parl	ticipants				
Schedule Conf. View	Status	Туре	Name	•	Device	Access	Mute	Address	Bit Rate	Dial Mo
Monitor Conf. View	4004	\$	4			H323	ų.	172.21.100.39	0 kbps	4
Add Conference	-00-	ŵ	172.2	1.100.40		H323	<i></i> .	172.21.100.40	768 kbp	4
Active Conference										
Manage Conference										
Terminate Conference				Add Participa	nts					×
Extend Conference							_			
Change Layout				Last Name:			First	Name:		
Add Participant						Search	Add Gu	Jest		
ہر Add Room				Name		Default D	evice	Domain		
Selected Participant										
Connect Participant										
Remove Participant										_
										-
							Close			
							Close		_	

2 Click Search, user can add Participants in the participant list.

Also user can click **Add Guest**, and then input valid **Name** and **Number**. And then click **OK**.

See the following drawing:

Conference Device	System Manag	ement	System Setup	0							
Commands	Manage C	onferenc	e admin-	testconf	_	_					Co
Navigation	11				Partic	ipants					
Schedule Conf. View	Status	Туре	Name		Device	Access	Mute	Address	Bit Rate	Dial Mode	
Monitor Conf. View	KUD#		4			H323	ų.	172.21.100.39	0 kbps	4	St
Add Conference	-00-	Ŷ	172.21.100	.40		H323	ų.	172.21.100.40	768 kbp	4	Er
ctive Conference					~						Ty St
Manage Conference	Add F	articipan	its			<u>.</u>	_				R
Terminate Conference	Last	Name:			First Nam	o.	Add G	vuhl	-k		2
Extend Conference	Lusc	Nume.									
				Search	Add Guest	J	Туре	Guest			
Change Layout	Nan	Name			vice	Domain					
Add Participant	Adm	nin		QA B5		LOCAL	How	will this partici	pant join	the confe	renc
Add Room	oper	rator			LOCAL			🔘 Audio Only (Dial-In Bridge)			
elected Participant	aly	٦			LOCAL		۰	<ul> <li>Use Video (default)</li> </ul>			
Connect Participant	oper	rator 1000				LOCAL					
Remove Participant	libia	o yu				LOCAL	Bit Ra	ite: 384 🔻	J		
	user	_he heml		VSX 5000		LOCAL	Dial	)ptions: 🔾 Dia	lato 🔘	Dial-Out	
				0	lose			ipcions. O Dis		Dial Out	
							Dial 1	Гуре: 💿 Н.323	(IP) 🔾	H.320 (ISDN	4)
							Numb	er: 172.21.10	0.37		
								Ok	Cancel	6	Help
											1 9

**3** Click **Connect New Participants**, the selected participant will add to the Participants list.

Conterence Device Sys	tem Manage	ment :	System Setup						
Commands	Manage C	onferenc	e admin-testcon	f					
Navigation				Part	ticipants				
Schedule Conf. View	Status	Туре	Name	Device	Access	Mute	Address	Bit Rate	Dial Mod
Monitor Conf. View	410×	-	4		H323	<b>0</b>	172.21.100.39	0 kbps	4
Add Conference	ж.	۵	172.21.100.40		H323	<i>b</i> .	172.21.100.40	768 kbp	4
Active Conference									
Manage Conference									
Terminate Conference	_								
Extend Conference									
Change Layout									
Add Participant									
Add Room									
Selected Participant									
Remove Participant									
New Participants									
Edit New Participant									
Connect All New	_								
				New Confere	nce Partici	pants			
				Connect N	lew Participant				
	Status	Туре	Name	Devi	e A	cess	Address I	Bit Rate	Dial Mode
	a-	ିତ	yuh		IP		3	384 kbps	4

Commands	Manage C	onferenc	e admin-testcon	f									
Navigation		Participants											
Schedule Conf. View	Status	Туре	Name	Device	Access	Mute	Address	Bit Rate	Dial M				
Monitor Conf. View	4U)#	ŵ	4		H323	0	172.21.100.39	0 kbps	4				
Add Conference	4UD#	÷	172.21.100.40		H323	8	172.21.100.40	768 kbp	4				
Active Conference	410-	\$	yuh		H323	÷	172.21.100.37	0 kbps	- 4				
Manage Conference													
Terminate Conference													
Extend Conference													
Change Layout													
Add Participant													
Add Room													
elected Participant													
Connect Participant													
Remove Participant													

### **Connect/Disconnect Participant**

1 Select a disconnected participant in the Participants list. Click **Connect Participant.** 

See the following drawing:

Commands	manage u	onrerenc	e admin-testcon						
Navigation				Part	icipants				
Schedule Conf. View	Status	Туре	Name	Device	Access	Mute	Address	Bit Rate	Dial M
Monitor Conf. View	4UF	-	4		H323	ē.	172.21.100.39	0 kbps	4
Add Conference	4104	÷	172.21.100.40		H323	8	172.21.100.40	768 kbp	4
Active Conference	41D=	୍	yuh		H323	÷	172.21.100.37	0 kbps	4
Manage Conference									
Terminate Conference									
Extend Conference									
Change Layout									
Add Participant									
Add Room									
Selected Participant									
Connect Participant									
Remove Participant									

Conference Device S	yst	em Manage	ment	System Setup		
Commands		Manage Co	onferenc	e admin-testconi	i	
Navigation					Parti	cipants
Schedule Conf. View		Status	Туре	Name	Device	Acces
Monitor Conf. View	2	₹U⊫	ŝ	4		H323
Add Conference		÷	ŵ	172.21.100.40		H323
Active Conference		ų له	ŝ	yuh		H323
Terminate Conference						

2 Select a connected participant in Participants list, click **Disconnect Participant**.

	ystem Manage		System Setup						
Commands	Manage C	onferenc	e admin-testco	nf					
Navigation				Parti	icipants				
Schedule Conf. View	Status	Туре	Name	Device	Access	Mute	Address	Bit Rate	Dia
Monitor Conf. View	413-		4		H323	ф.	172.21.100.39	0 kbps	
Add Conference	40-	\$	172.21.100.40		H323	ŷ.	172.21.100.40	768 kbp	
Active Conference	≼i⊯	Ŷ	yuh		H323	¢.	172.21.100.37	0 kbps	
Manage Conference									
Terminate Conference									
Extend Conference									
Change Layout									
Add Participant									
Add Room									
Selected Participant									
Mute Participant									
Disconnect Participant									
Remove Participant									

**3 Confirm** information will pop-up.

Click Yes, the Disconnect Participant command will submit.

Click No, the Disconnect Participant command will cancel.

See the following drawing:

honfirm 🛛 🕹
Are you sure you want to disconnect participant 172.21.100.40?
Ves No

### **Remove Participant**

- 1 Select a participant in list, and then click **Remove Participant**.
- **2 Confirm** information will pop-up.
- 3 Click Yes, the Remove Participant command will submit.
- 4 Click No, the Remove Participant command will cancel.

vigation					
Schedule Conf. View		Status	Туре	Name	Device
Monitor Conf. View		리다	ੁ	4	
Add Conference		÷	<u>_</u>	172.21.100.40	
tive Conference		402	9	yuh	
Manage Conference					
Terminate Conference					
Extend Conference					
Change Layout		_			
Add Participant					
Add Room					
lected Participant					
Connect Participant					
Remove Participant					
IX.			1		
onfirm Removal of	David	licinant			×

### Mute/unmute Participant

1 Select a unmuted participant in Participants list, click **Mute Participant**;

Do Not Remove

Renove

Commands	Manage Co	Manage Conference admin-testconf							
Navigation	Participants								
Schedule Conf. View	Status	Туре	Name	Device	Access	Mute	Addre		
Monitor Conf. View	412	-	4		H323	ŵ	172.21		
Add Conference	-02-		172.21.100.40		H323	4	172.21		
Active Conference	4114	<u>a</u>	yuh		H323	4	172.21		
Manage Conference									
Terminate Conference									
Extend Conference									
Change Layout									
Add Participant									
Add Room									
Selected Participant									
Mute Participant 🔓									
Disconnect Participant									
Remove Participant									

**2** Select a muted participant in list, and then click **Unmute Participant**.

#### Chapter 4- Manage conference

Conference Device System Management System Setup							
Commands	Manage Conference admin-testconf						
Navigation	Participants						
Schedule Conf. View	Status	Туре	Name	Device	Access	Mute	Address
Monitor Conf. View	412	-	4		H323	4	172.21.100.39
Add Conference	Ф.	9	172.21.100.40		H323	8	172.21.100.40
Active Conference	410-	Ŷ	yuh		H323	à	172.21.100.37
Manage Conference							
Terminate Conference							
Extend Conference							
Change Layout							
Add Participant							
Add Room							
Selected Participant							
Unmute Participant							
Disconnect Participant							
Remove Participant							

## **Terminate conference**

- 1 Select an activated conference in **Monitor Conf. View** list, and click Terminate Conference,
- **2** Confirm Active Conference Termination information will pop-up.
  - Click Terminate, the Terminate Conference command will submit.
  - Click **Do Not Terminate**, the **Terminate Conference** command will cancel.

See the following drawing:

Navigation						Pa
Schedule Conf. View			Status	Туре	Name	Device
Monitor Conf. View			4114	-	4	
Add Conference			40×	<u>_</u>	172.21.100.40	
Active Conference						
Manage Conference						
Terminate Conference	N					
Extend Conference	43	1				
Change Layout			_			
Add Participant						
Add Room						
Selected Participant			-			
Mute Participant						
Disconnect Participant						
Remove Participant						

Conference 'admin-testconf' will be terminated and all participants will be disconnected. Please click a button below to either terminate or not terminate the conference.